



# **ΑΛΠΑ** LOGISTICS A.E.

**TRANSPORT & LOGISTICS SERVICES**



*Your Quality Logistics Partner*

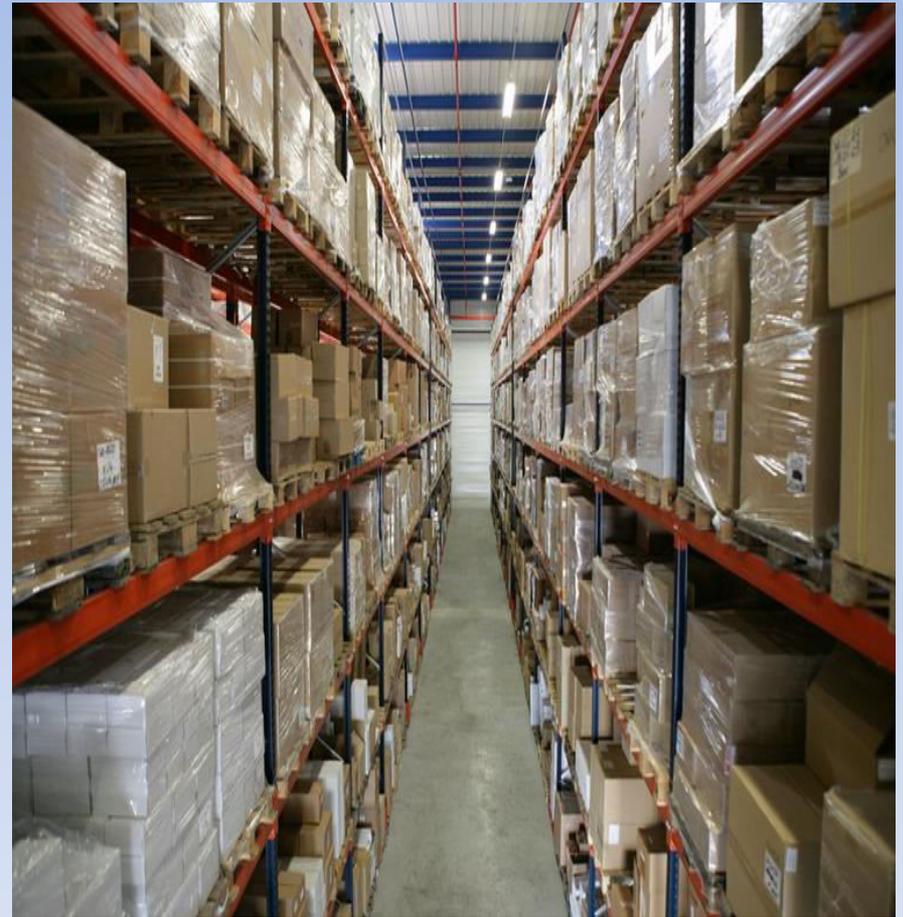
## **Facilities - Equipment**

**The ALPA Logistics Center in Acharnai / Athens composed of three autonomous warehouses with total surface area 10.000 sq.m. (about 8.000 pallet places).**

**Is located close to the Attiki Odos and the National Road to Athens – Lamia ensuring direct access to all main road axes. So we can guarantee the direct, fast and precise distribution of your promotional materials.**

**Is characterized by very high fire protection through fire safety and fire protection system available.**

**Is kept in 24 hours of high quality certified company security guard and with the support of high technology electronic systems including alarm with perimeter coverage, CCTV closed circuit by recording a video-server, etc.**



## Additional Equipment :

- **Loading / Unloading hydraulic ramps**
- **Various types of Shelves**
- **Various types of forklifts**



## IT

**ALPA LOGISTICS operates the PARMENION :  
a highly sophisticated Warehouse and Distribution  
Management System.**

**All processes and activities (imports, orders -  
shipments, packaging/unpackaging, FIFO, LIFO, FEFO,  
Lot, Serial Numbers, inventories etc) supported by the  
WMS PARMENION using fixed and mobile terminals.**

### WMS - ERP

- Easy interface with all types of databases (ERP) for exchanging data in real time.**
- Ability to support wireless networks using technologies RF and RFID.**
- Flexibility and customization procedures depending on the needs of each customer.**

**Customer reporting for all the warehouse activities depending on the needs and requirements, such as:**

- Calculation of the customer service rate percentage and successful deliveries on a monthly basis**
- Number of customer complaints - Time required for resolving customer complaints**
- Number of deliveries and lines per day and per measurement unit per order customer**
- Executed orders and lines per day**
- Mean time of order execution (order lead time)**
- Also report design on the customer's demand**



## **Distribution :**

- The orders are loaded by our personnel and means on trucks that will deliver them to the final receptor in Attica and the rest of Greece.**
- We have got an organized distribution network and undertakes the delivery of its Ordering Customers in pre-agreed time.**
- The distribution network includes various fields of sales points (e.g. super markets, pharmacies etc).**
- Specialized deliveries (express, gift deliveries etc.)**
- Merchandise returns policy**
- Cross docking**
- Reverse Logistics**



# **ΑΛΠΑ LOGISTICS A.E.**

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**TÜV**  
A U S T R I A  
H E L L A S  
EN ISO 9001:2008

**TÜV**  
A U S T R I A  
H E L L A S  
EN ISO 22000:2005

### **QUALITY CERTIFICATION**

**Our Company has a quality certification from TUV  
according to ISO 9001:2008 & EN ISO 22000:2005**



**Thank you for your attention**



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